

# **IT Services**

# **CRM** -Customer Relationship Management (Tailor-made to suit your business)

Are you still using spreadsheets to manage your customer, quotations, sales pipeline, jobs and projects? Grow your business by leveraging technology to streamline your processes. Get the most from your sales and service delivery teams.

Comma5 CRM is a modular software platform used for managing your company's interactions with current and future customers. Automate and synchronise your key customer touch-points, keeping your customer at the heart of your business.

The platform is highly configurable and we work with each of our clients individually to assist in configuring and customising their CRM to meet with their unique requirements. Comma5 CRM has evolved through input from our clients, ensuring that we address their real-world business challenges.

## All of your customer data in one place

Allowing contacts and companies to be quickly added and then found again later through a powerful search, Comma5 CRM revolves around your customers, regardless of whether you're a B2B or Business to consumer organisation. Your data is stored securely and safely in the cloud so you'll never lose your valuable contact data.

- · Keep a full history on each customer adding comments, transactions or files
- Integrated email and SMS allows for efficient communication with your customers and your team
- Assign customers to various reps or account managers for ownership
- Easily import or export customer data (privilege based)

### **Powerful Analytics**

Fully customise your views, dashboards and reports with our powerful filter creator. Filters are created, showing either tables or graphs and then used for display in dashboards and automated reports, which can be scheduled to send to anyone at any interval. All graphs are interactive, meaning if you click on a particular area of the graph, you're able to drill-down to the specific records. And much much more

# **Webroot Secure Anywhere Business Endpoint Protection**

Instantaneous protection and fast scans without the hassle of time-consuming patches and signature updates.

- Advanced Offline Protection Against Zero-Day & Highly Adaptive Threats
- No Conflicts with Existing Security or Endpoint Software
- Complete User Agent Policy Controls & Protection
- Browser Identity & Privacy Shield
- Devices Managed through Single, Intuitive, Web-Based Management Console.

#### **Features**

- 1. Deploys in Seconds-It deploys via the world's smallest endpoint client that installs and protects users in seconds.
- 2. Initial System Scan in Under 5 minutes- Users are quickly up and running, with the first and longest scan completed in less than 5 minutes compared to hours with many traditional endpoints.
- 3. Multiple Clients Supported- Clients for Windows PCs, laptops, and servers, including virtual servers
- 4. Always Up-to-Date- Real-time and always up to date
- 5. Doesn't Slow Devices Down-Transfers most of the security work to the cloud, with super-fast and efficient scans that never slow devices down.
- 6. Remote Management- A fully remote management is provided through an intuitive web portal—so you can eliminate the costs of a server management console and log in anytime, from anywhere, to set policy rules for any user.
- 7. Doesn't Conflict with Other Software- Webroot SecureAnywhere runs alongside other programs—including other security software—so you don't have to uninstall anything to deploy or try it.
- 8. Offline Protection- Extra protection including journaling and rollback remediation to stop malware from affecting the endpoint when users are offline.

# **Google G-suit for business**

Google G-suit for Business is a suite of cloud computing productivity and collaboration software tools and software offered on a subscription basis by Google. It includes Google's popular web applications including Gmail, Google Drive, Google Hangouts, Google Calendar, and Google Docs.

### Get email for your business

Professional email, online storage, shared calendars, video meetings and more. Built for business, designed for teams.

Google Docs is a web-based suite for word processing, presentation building (similar to PowerPoint), spreadsheets, and web forms. All the work is done in a web browser, and all the data is saved in the cloud.

Because the data is online, streamlined document sharing and collaboration are big perks with Google Docs. Any file you're working on can be shared with individual team members, or the entire group within the apps system. You can also set permissions for specific users to view and edit documents. And, multiple users can simultaneously view and edit documents, which can be useful for real-time collaborative projects or presentations during conference calls. You can also grant permission for those outside your office network to view and edit documents, which can be especially useful for sharing information and presentations with clients or colleagues.

As you create and share documents, your Google Docs dashboard may start to get a little messy. Be sure to create folders to keep your work organized just as you would on your desktop. You can also share entire folders if you need to collaborate on multiple documents related to the same project.